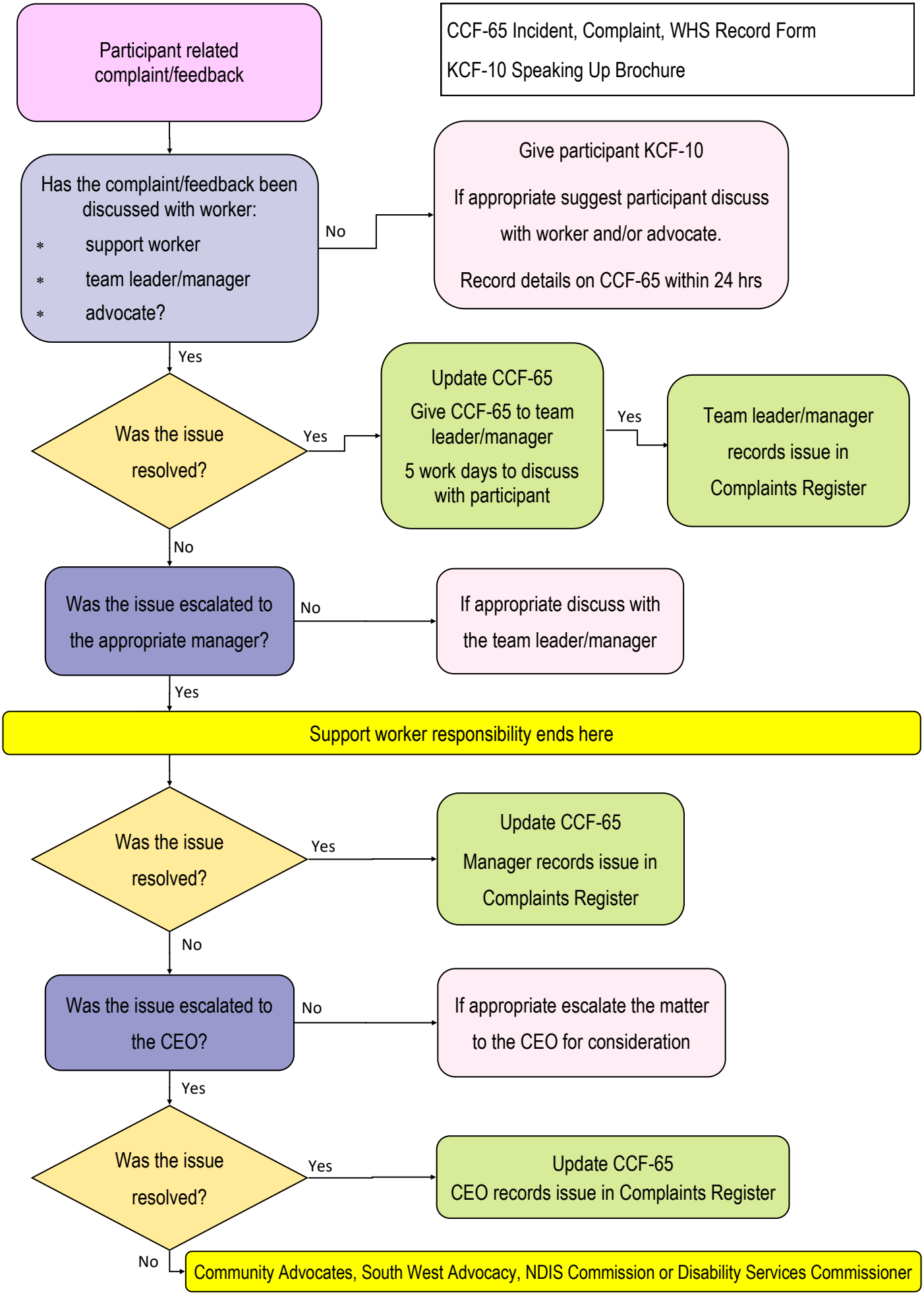Complaint / Feedback Flowchart for TEAM LEADER / MANAGER